Remedi are recruiting a Young Victim Case Worker to work as part of the ‘Got Your Back’ team in Cheshire. The Role will be supporting young people aged 17 and under emotionally and practically to help them Cope and Recover from an offence. The role will be 20 hours per week over 5 days (including some evening and Saturday work) based in the Halton area. The post is subject to Police Vetting clearance.

Location: Halton, Cheshire

Hours: 20 hours per week

Salary: £20,280 (pro rata) p.a. (actual £11,588 per annum) plus 6% pension contribution

Leave: 25 days plus Bank Holidays

Funding for these posts is currently secured until 31st March 2018.

Remedi Job Description – YOUNG VICTIM CASE WORKER

# Profile

To provide telephone and face to face support to victims of crime across a range of offence types aged 17 and under throughout the Halton, Cheshire.

To provide practical and emotional support to young victims personally and to signpost/refer onto a range of specialist providers across the county to meet their identified needs

To deliver awareness raising workshops directly to children and young people in secondary schools around Halton

To maintain and build positive relationships with partner organisations by delivering briefings to teams and undertaking outreach work.

To develop our social media profile in order to raise awareness and increase self-referrals from young people.

To develop our ‘youth forum’ to ensure young people have a voice in the development of our service.

Under this contract all REMEDI personnel will operate under the service title of ‘Got Your Back’ - all references should refer both to the umbrella organisation (REMEDI) and the operational project named ‘Got Your Back’.

To do this you will need to have certain skills and qualities:

**Communication -** As a case worker you will be expected to undertake a needs assessment to identify any support needs the individual may have, you will then be expected to jointly develop a support plan to address the individual needs identified. Listening and responding to what is being said so that young people feel supported and valued is an essential part of this role.

It is vital that you have experience working with vulnerable young people, ideally over a range of ages and are able to think creatively about how you support to enable the young person to articulate what they are thinking and feeling. An ability to build relationships and trust with young people is vital.

Flexibility - Working with people requires a flexible approach to ensure they are seen at times convenient to them; this can involve working on evenings and weekends. In return, we don’t expect you to work a rigid 9-5 Monday-Friday working week. You will be expected to manage your diary effectively and be prepared to travel across the County (and occasionally other parts of the country).

Motivation – The role is very rewarding and enables people affected by crime to Cope and Recover. It is a vital part of the role to work in close partnership with other agencies, this means you are going to be out and about a lot. It is not the type of job where you are going to be sat at a desk all day with your manager next door. You will have to work from your own initiative and make judgements that take into account the needs of the people you are working with, your own workload and the specific contract requirements.

There will be an expectation of you to promote and raise awareness of the service in your area to increase the level of referrals. This includes working closely with Schools, youth clubs, Youth Offending Teams, Looked after Children’s homes and Multi-Agency Teams. We want you to be the type of person that will see this as a challenge you want to meet because when it is achieved, lives are changed.

IT Capable – We want practitioners to spend the majority of their time working with people. There is however a responsibility to record information accurately and promptly. As a result it is essential that you are proficient in using:

* Email
* Electronic calendar
* Word
* Excel

Safe - We want you to work safely in all aspects of your role. This will mean following our own internal policies and procedures and will require you to consider safety in relation to the following aspects:

* Safeguarding
* Lone Working
* Data Protection
* Confidentiality

What to expect

* The role covers the Halton area of Cheshire however travel to other areas may be required. Expenses are fully covered, but you will need access to your own vehicle.
* A laptop to enable you to work remotely will be provided.
* Internal and external training will be delivered. The expectation is that you engage in this training and implement it within your working life.
* Police Vetting Clearance
* You will have a line manager who you will meet individually at least once a month and they will also be available during the week to provide support and guidance.